



*"The time is right to connect your organization to a superior web-based maintenance management (or web-based CMMS) solution."*

*"Monitoring KPIs and setting KPI targets result in increased asset life, improved labor productivity, reduction in costly downtimes, minimizing inventory investments, and lowering the total cost of maintenance."*

*"The Maintenance Connection application software service is simply the tool to support your organization's business processes and practices, not the other way around."*

## Key Performance Indicators (KPI's)

Understanding the right measures to use for your implementation of the Maintenance Connection service allows your organization to learn the effectiveness and value it brings. The proper management of your assets and equipment requires implementing business processes and learning how information flows through your system.

Key Performance Indicators (KPI's) are used to measure the effectiveness of the maintenance management solution that directly impact asset / equipment performance and total maintenance cost. Monitoring KPI's and setting KPI targets result in increased asset life, improved labor productivity, reduction in costly downtimes, minimizing inventory investments, and lowering the total cost of maintenance.

Maintenance Connection can measure your specific asset performance across a broad spectrum of KPI's.

Some of the measured KPI's are:

**Mean-Time-Between-Failure**

**Average Annual Maintenance Cost**

**Average Annual Maintenance Time**

**Average Inventory Stock Investment**

**Inventory Stock out Percent**

**Average Annual Downtime**

**Total Annual Maintenance Time**

**Total Annual Preventive Maintenance versus Corrective Maintenance Percentage**

**Average Work Order Duration**

**Total Unplanned Downtime**

**Work Order Back Log Percentage**

**Maintenance Cost per Headcount**

**Annual Number of Failures**

**Emergency Work Order Percent**

**Percent of Completed Work Orders with Planned Labor**

**Corrective Maintenance Request Percentage**

**Preventive Maintenance Request Percentage**

**Percent of Overtime Labor**

**Percent of Preventive Maintenance Labor**

**Percent of Work Orders by Type**

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